



Supply Chain Management with SAP Business Suite

As a TrustRadius award-winning ERP solution and integral component of SAP Business Suite, SAP S/4HANA Cloud is an AI-driven, modular cloud solution designed to streamline your supply chain needs. Supply chain management reviewers highlight supply chain relevant quality features, AI capabilities, process simplification and ROI within S/4HANA Cloud modules, all of which contribute to its high level of overall satisfaction, cementing it as a top choice for SCM.



Return on Investment



SAP S/4HANA reviewers cite enhanced manufacturing/production efficiency, product development, warehouse management, transportation execution, asset management with an overlap of AI capabilities.

This company saw efficiency improvement with SAP's AI and ML capabilities.

- “It improved our efficiency by automating repetitive tasks with its AI and machine-learning capabilities.”
- “It helped us to reduce hardware and maintenance cost required for on-premise setup.”
- “Its in-memory database architecture enabled us faster data-processing.”

Baladas Bhoir | Warehouse Executive at Origin Logistics pvt Ltd | Warehousing, 51-200 employees Incentivized



This company's supply chain management benefited from improved business processes, productivity, integrations, and real time data analytics.

- “It helped us to optimize business processes and improve productivity.”
- “It facilitates the integration of different systems into a single system and provides us with seamless data exchange between systems.”
- “It offered us real-time data analytics, which helped us to make crucial business decisions faster.”

Mayur Sawant | IT Executive at Origin Logistics Pvt. Ltd. | Logistics Supply Chain, 51-200 employees Incentivized



Quality Features & AI Capabilities



SAP S/4HANA users highlight the solution's quality features for streamlining operations, automating tasks, and improving reliability and efficiency. With over 55 features beating their category average, take a look at the top 5 supply chain features available with SAP.

Feature	SAP S/4HANA Cloud Rating	ERP Category Average
Production Management	8.3	7.3
Inventory Tracking	8.3	7.6
Manufacturing Costs	8.1	7.7
Transportation Planning and Optimization	8.1	6
Fulfillment Management	8.1	6.4

SAP's AI-driven features save time and improve reliability and efficiency.

"[S/4HANA] helped us to integrate and manage many business activities, like planning, purchasing, distribution, etc., efficiently. It is a future-ready ERP solution with built-in AI, machine learning, and advanced analytics tools. [Its] built-in AI, machine learning helps you to automate repetitive tasks and makes them run more reliably and efficiently, [and] it facilitates faster data processing [with] advanced analytics tools."

Baladas Bhoir | Warehouse Executive at Origin Logistics pvt Ltd | Warehousing, 51-200 employees Incentivized



SAP S/4HANA easy integrations and features streamlined this company's shipment tracking.

"SAP S/4HANA helps me and my team better manage inventory and access real-time data. The ability to access these features has increased my team's overall productivity. It helps us greatly organize shipment tracking, which is one of the most crucial tasks for our team. I can also integrate SAP S/4HANA with other systems, which ultimately helps streamline operations and management across other platforms."



Deepak Patel | Senior System Engineer at Infosys | Information Technology & Services, 1001-5000 employees Incentivized



Offering a diverse feature set, SAP S/4HANA can reliably manage enterprise-level business operations.

“SAP S/4HANA Cloud has offered us diverse assistance in managing all our business operations. The presence of S/4HANA on the cloud helps it cover more operational features, including digital marketing and procurement. The features deployed are realistic and functional, without defects. Procuring business products, especially those that entail factors of production, is also a beneficial solution.”

Naresh Gildanto | Assistant Director of Business Operations at Ferenergy Group | Oil & Energy, 201-500 employees Incentivized



Overall Customer Satisfaction



TrustRadius uses trScore as an indicator of overall satisfaction. S/4HANA scores an impressive 8.5/10, which is higher than average for other ERP platforms (7.5/10).

SAP S/4HANA Cloud trScore

SAP S/4HANA Cloud trScore

8.5

ERP Category Average

7.5

0 2 4 6 8 10

SAP S/4HANA Cloud significantly improved this company's warehouse efficiency and data accuracy by streamlining integrations.

“The most efficient SAP S/4HANA Cloud platform helps to achieve operational efficiency at optimum level. We had been struggling with the performance inside the warehouse due to multiple external integrations reducing productivity. With SAP S/4HANA Cloud, we could see great improvement in integration times, so it helps to provide better data, increases warehouse efficiency, and increases accuracy on inventory.”

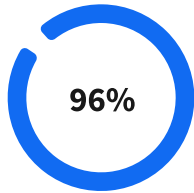
Verified User | Director in Information Technology | Pharmaceuticals Company, 10,001+ employees Incentivized





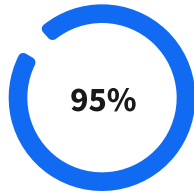
Every review on TrustRadius asks 5 key insights questions to give buyers a good look at how that product performs. S/4HANA had high ratings all around:

SAP S/4HANA Cloud Key Insights



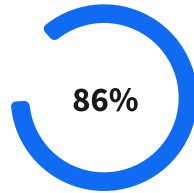
Would Buy Again

96% of TrustRadius reviewers said they would buy S/4HANA Cloud again.



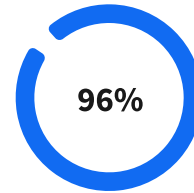
Happy with the Feature Set

95% of TrustRadius reviewers indicated being happy with S/4HANA Cloud's feature set.



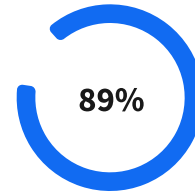
Implementation Went as Expected

86% of TrustRadius reviewers said implementation of S/4HANA Cloud went as expected.



Delivers Good Value for the Price

96% of TrustRadius reviewers said S/4HANA Cloud delivers good value for the price.



Lived up to Sales and Marketing Promises

89% of TrustRadius reviewers stated that S/4HANA Cloud lived up to sales and marketing promises.

With SAP, business can streamline their core business processes to handle extensive scalability for growing organizations.

“SAP S/4HANA Cloud is used to streamline and integrate core business processes like finance, supply chain, procurement, and manufacturing. Critical problems it addresses include: Inventory tracking, order fulfillment, demand forecasting, Vendor management, and purchase requisitions. S/4HANA Cloud offers the scalability to grow with the business and eliminates the need for extensive on-premise infrastructure, which reduces IT overhead and maintenance costs.”

Verified User | Manager in Information Technology | Retail Company, 10,001+ employees Incentivized



In case of questions, please contact your SAP partner.

This report was created using TrustRadius reviews and data by the TrustRadius Research Team in July 2025.





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